



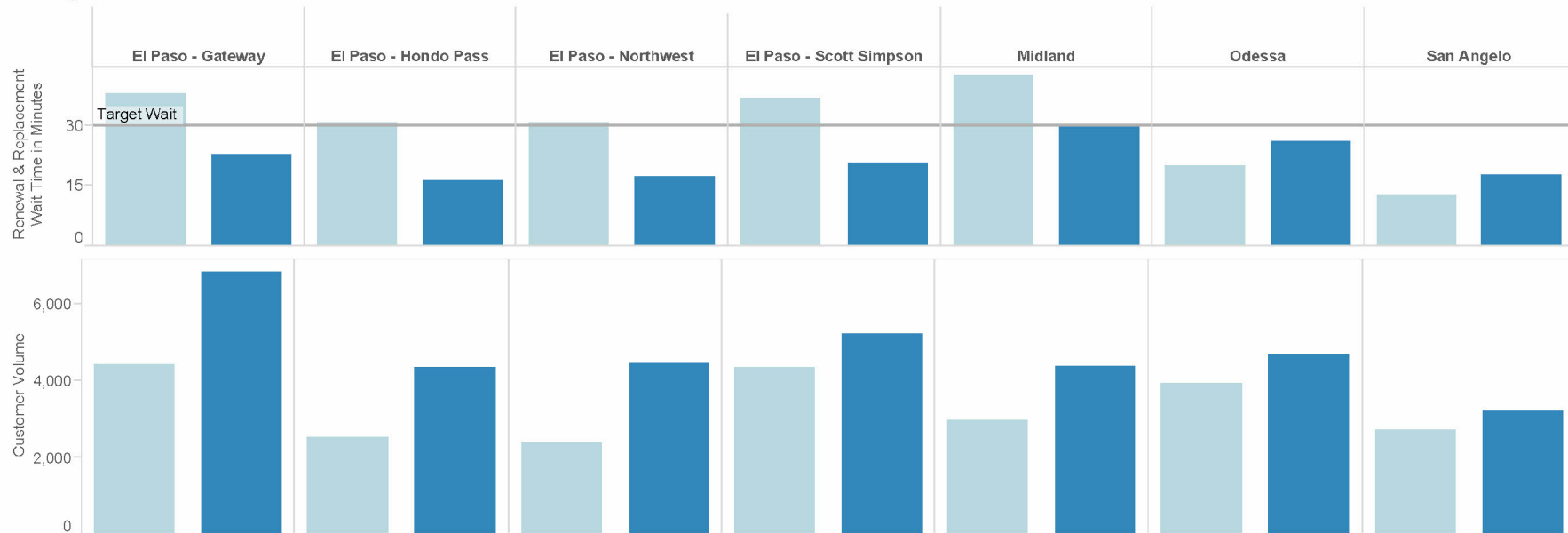
## Driver License Regional Monthly Review

Region 4: West Texas

December 2013

 Year  
 2012 2013

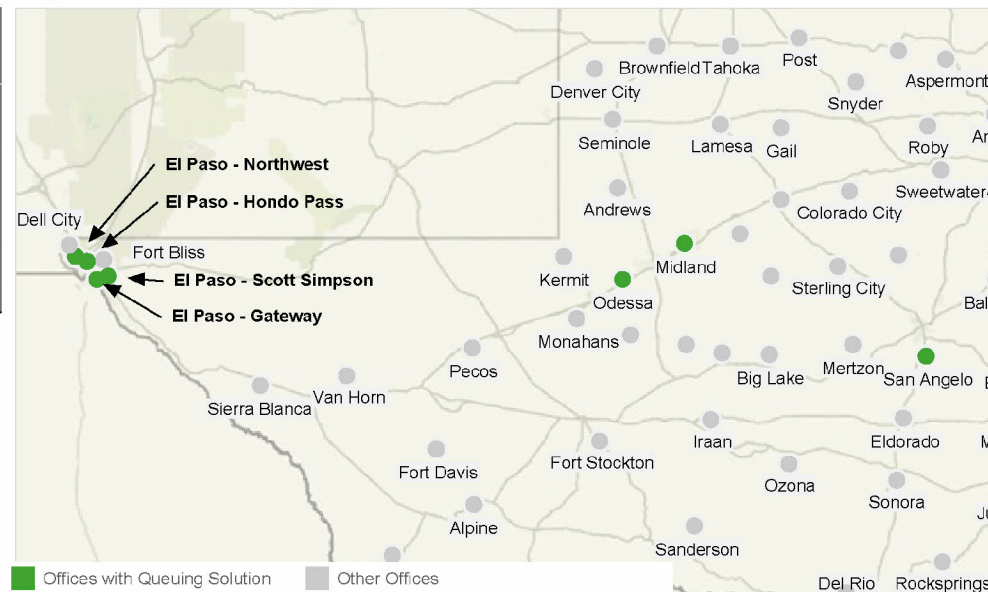
## Average Waits and Customer Volume



## Performance by Transaction Type

OfficeName	Customer Volume			Avg. Wait Time in Minutes		
	Replace & Renew	Originals	Other Types	Replace & Renew	Originals	Other Types
El Paso - Gateway	3,543	1,824	1,446	23	18	18
El Paso - Hondo Pa..	2,017	1,221	1,101	16	14	30
El Paso - Northwest	1,760	913	1,754	17	16	7
El Paso - Scott Sim..	2,716	816	1,659	21	23	17
Midland	1,943	910	1,533	30	33	31
Odessa	1,896	813	1,944	26	29	24
San Angelo	1,598	377	1,214	18	24	23

## Regional Map


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 09/02/2014

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